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The Three Legged Table: Why Every Employee Matters (Paperback)

By Brian James Mba

Createspace, United States, 2012. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.In The Three Legged Table: Why Every Employee Matters, Brian James, MBA, says every employee plays a vital role in the functioning of an organization. In the words of Patricia Fripp, an executive speech coach, keynote speaker, and sales presentation skills expert, Your business is as good as your worst employee. Looking at the chain of command, the CEO is important because he or she has the primary responsibility of developing the best directions an organization can take. The managers and supervisors control the day-to-day operations of their departments; the line employees have basic roles in sales, health care, or other fields; and then there are the men and women who clean and maintain the facility. Although each level of responsibility differs, each individual plays an important role in the organization's operational productivity, financial performance, and how the public perceives the organization. In The Three Legged Table, the author discusses how each employee affects these areas, outlines common pitfalls that sabotage employee morale, stresses the importance of leaders and mentors in overcoming these issues, and describes how...



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