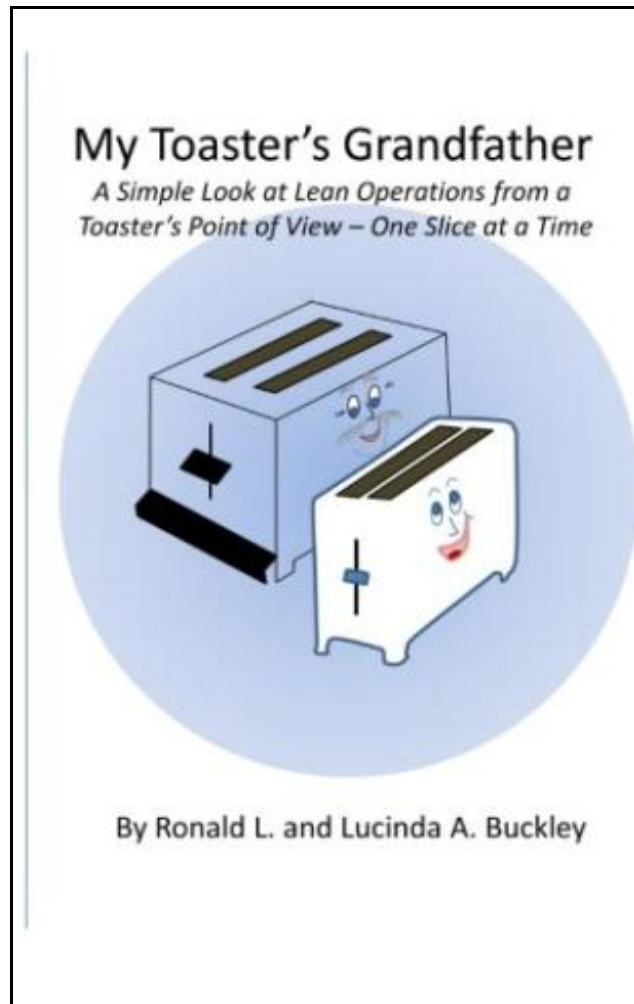


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Createspace. Paperback. Book Condition: New. This item is printed on demand. Paperback. 134 pages. Dimensions: 8.0in. x 5.0in. x 0.3in. Authors Ronald and Lucinda Buckley have written a unique book in that the story is told by the product being manufactured a toaster. This is a short book that could easily be read during a coast-to-coast plane ride. They use the toaster and his Grandfather to show how using the latest management techniques can convert a poor-performing money-losing business with low quality into a very profitable efficient business with the highest quality output. This makes these concepts, which tend to be unnecessarily complicated, easier to understand by all. The books intended audience is virtually anybody involved in the process of making anything. The book should be read by not only management, but direct labor employees as well. The story is about a toaster that is created in the same factory that his Grandfather was created in. Contrasts are made between how the Grandfather and Grandson were created and adopted into their current home. For a time they sit side-by-side on the same counter and share stories of how they were built Grandfathers coils are twice as thick as his Grandsons and he is built to last as he was built at a time when toasters were an expensive item and no one would dream of buying a toaster made in a low cost country. However, these are different times and competition has made it necessary for business to cut costs. In fact, our toaster never got to know his parents because they were early failures the result of trying to keep up with cheap foreign imports by cutting corners that degraded product quality and drove the toaster factory they were created in to the brink of bankruptcy. The home our Grandfather...

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